

## MEETING NOTES

### Community Advisory Council Meeting/Retreat

Date & Location: Monday, September 9, 2019  
Flint Hills Resources North Administration Building  
6:00 PM – 8:30 PM

**CAC Members Present:** Gary Bambenek, Michael Cahn, Michael Deeny, Troy Stephens, Kevin Green, Richard Thill, Jim Hagerty, William Nelson, Bonnie Anderson Rons, John Scott, Geoff Glasrud (FHR), Susan Titel (FHR) Bryan Kotaska (FHR), Heather Rein (FHR).

**CAC Members Absent:** Anna Brenna, Tom Bullington, Donna Willis, Lyndon Nelson, Amy Lemieux.

**Meeting Facilitated By:** Aimee Gourlay, Mediation Center

**Documentation By:** Aimee Gourlay, Mediation Center

---

#### 1. Public Comments

- There were no comments.

#### 2. CAC Business

- New members Gary Bambenek, Michael Cahn, Michael Deeny, Troy Stephens and Bryan Kotaska were welcomed and introductions of all present. Bryan will be taking over for Sue Titel. They will be overlapping for a few months.
- The September meeting agenda was approved
- May and March meeting minutes are completed and approved by FHR. Facilitator will email them to CAC members.
- Member Updates. New members thought the orientation in August was informative and useful.
- Facilitator Updates
  - CAC members approved locations/timing for 2019 – 2020 meetings and draft meeting topics. Facilitator will ask to have them posted on the website.
  - CAC new member applications are now available year-round on CAC – interviews in April, same as in the past
  - Discussed community outreach for October meeting and ongoing.
    - For October, facilitator will request to post the 2019 – 2020 schedule on the website
    - For October, facilitator will send CAC members a description to forward/post for neighbors (Next Door, for example)
    - For October, facilitator will create a flyer for libraries and ask a CAC member to distribute.
    - Ongoing, discussion of ways to film/document history of the CAC

- Ongoing, FHR spoke with EPA, which developed best practices for community outreach, used CAC model

### **3. Flint Hills Resources Updates**

#### **FHR Personal Safety Update: Sue Titel**

- Last 18 months FHR experienced uptick in reported soreness. FHR worked to let employees know that they are not disciplined for reporting an injury; they felt comfortable and reporting more. All injuries which send someone off site result in a report. We are doing the right thing, resulting in employees going off site for physical therapy. We engaged some outside firms to help with prevention such as stretching, getting ready for work on site, and are having some success reducing injuries.
- Human Organization Performance team tries to find out why employee did what they did to avoid connotation of discipline. Point is to learn from the context.
- August 6 there was a contractor using a wheel well to hoist a temporary power cable and experienced lower back pain, went to physical therapy
- August 8 contractor during scaffold tear down and a pan landed on hand, laceration to finger, sent offsite for treatment.
- August 14 employee's left arm sleeve caught by a rotating magnet drill and employee twisted wrist. Hairline fracture in the thumb. Employee was back at work the next day.

#### **FHR Process Safety: Geoff Glasrud**

- Very strong record this year.
- One "C" event this summer. Accelerated corrosion in a line that contained gasoline blend. There was a leak, less than 1,000 gallons. Contained in the unit and did not go beyond the fence or into soil. The first response was to clear the unit for safety. This is the right thing to do, however the downside is that the leak goes longer. FHR working to understand the cause of the accelerated containment.

#### **Environmental Project Update: Geoff Glasrud**

- 7 total "C" events in 2018
- 4 "C" events so far in 2019
- In June one of two thermal oxidizers for residual hydrocarbon in the front end of the plant tripped offline (equipment failure) and the backup would not come on. The backup equipment FHR put in place 10 – 15 years ago did not function. It hadn't tripped in 10 years. The learning is to test for environmental systems just like we do for safety. We are working to identify environmental systems and test.
- Flaring – FHR is on pace for second best historical low flaring. 260 or 270 minutes for the year.

#### **Turnaround: Geoff Glasrud**

Turnaround is big for us. 1,000,000 labor hours.

We identify hazards, get in front and put mitigation in place. Adding 400 layers of protection. For example, Coker heater replacement for improved efficiency and emissions. Lots of contractors, coming from all over. FHR does security checks on them.

#### **FHR Community Outreach Updates: Heather Rein**

- Planning, back to school, working with teachers
- Engineering design competition with MN Zoo is underway
- Works Museum partnership has started, engineering workshop field trips for students
- Science Museum comes out to 30 partner schools for 2<sup>nd</sup> and 4<sup>th</sup> grade assemblies and later in the year the students go to the museum
- Nature center activities to get younger children outside
- Girls in science will be in November
- Wescott propane pipeline project (new terminal in Eagan) was approved by the utilities commission. There will be a public meeting within 90 days (not yet scheduled).

#### **4. Presentation: “Flint Hills Resources 101”**

- Jake Reint, Managing Director, Public Affairs, presented on Flint Hills Resources - company structure, community involvement, products (virtually every drop of oil becomes a product), uses, assets centered in Midwest and Texas, history of the Pine Bend refinery, marketplace for fuels (MN generally lower than average gas prices), factors for the retail price of gasoline (taxes 20%; distribution and marketing 12%; refining 16%; and, crude oil 52%), the refinery and property surrounding (habitat, agricultural, buffer), and the pipeline and terminal system. FHR is the largest continuous construction project in MN annual maintenance investments, impact of jobs creation, local tax base contribution (12% or Rosemount’s assessed value). Proud of safety and environmental focus, improvements over the years (73% decrease in recordable injuries in the last 15 years).

#### **NEXT CAC MEETING**

**Date: Monday, October 14, 2019**

**Time: 5:30 PM – 7:30 PM**

**Location: Inver Glen Library, 8098 Blaine Avenue, IGH**