

Review of October 31, 2009 Emergency Exercise

Dakota County Emergency Exercise

- Full Scale Exercise conducted at the Flint Hills Refinery and Dakota County Law Enforcement Training Area (Across Hwy 52 from the Refinery) on Saturday, October 31 from 7:30 am to 1 pm
- Scenarios
 - FHR
 - Power Outage resulting in vapor release with off-site impact
 - Process leaks and explosion resulting in fires and multiple injuries – MCI
 - Conducted at FHR Fire Training Grounds simulating process unit scenarios
 - Law Enforcement outside FHR
 - Hostage situation
 - Negotiations

Exercise Objectives

- Coordination of emergency response actions by PB Refinery personnel and local emergency response agencies to an event that moves off-site
- Unified command decisions and logistics following the National Incident Management System (NIMS)
- Off-site monitoring capabilities, strategies and logistics
- Public Information Coordination Joint Information Center (JIC)
- EMS Response capabilities for Mass Casualty incidents
- Dakota Communications Center capabilities to deal with multi-agency response to two large scale incidents
- Exercise the FHR portion of the Code Red community notification system
- Exercise training and resources gained by local responders for large scale incidents of this nature

Exercise Design Team



• Dave Gisch Dakota County Emergency Manager

Mike Pott Dakota County Special Operations Team & South Metro Fire

• Marty Forseth Dakota County Emergency Medical Services

• Diane Lind Operations Director - Dakota Communications Center

• Ron Jansen Radio Systems Coordinator – Dakota County

• John Morison Emergency Management Specialist – City of St Paul

• Jim Smith Assistant Fire Chief – City of St Paul

• Judy Thill Fire Chief – Inver Grove Heights

• Dan Carlson Burnsville Police Department

• Jeremy Klein Eagan Emergency Management

• Jake Reint Director of Communication – Flint Hills Resources

• Don Kern Facilities & Engineering Manager – Flint Hills Resources

• Dave Grovum Project Manager – American Security

• Becky Kenow Regulatory Affairs Manager – Flint Hills Resources

• Rolf Peterson Fire Chief – Flint Hills Resources

• Pete Herpst Deputy Fire Chief – Flint Hills Resources

Exercise Preparation

- The Exercise Design Team, led by Dave Gisch, has been meeting since September 2008.
- Monthly meetings from September of 08 through July of 09
- Weekly meetings from August 5th through October 21st
- All meetings have been at FHR's North Administration Building
- FHR Emergency Operations Facility (EOF) has conducted three Tabletop Exercises
 - One with external resources
 - Two internal to FHR
- Dakota Communications Center facilitated a Tabletop exercise for the Exercise Controllers and Evaluators on October 7th

Number of Participants

- Players 300
- Controllers 6
- Evaluators 22
- Facilitators 4
- Observers 12
- Victim Role Players 25







Participating Organizations

- Apple Valley Police & Fire
- Allina Ambulance
- Bloomington Fire (Eval)
- Burnsville Police & Fire
- Carver County Sheriff's Office (Eval)
- Dakota County Sheriff's Office
- Dakota County Sheriff Command Trl.
- Dakota County Special Operations Team
- Dakota Communication Center
- Dakota County Emergency Communicators
- Dakota County EMS Coordinator
- Dakota County Incident Mgt. Team
- Dakota County Law Enforcement MAAG Tm.
- Eagan Police & Fire
- Eagan Incident Command Van
- Eden Prarie Fire (Eval)
- Farmington Fire
- Federal Bureau of Investigations
- Flint Hill Resources
- Goff & Howard Support FHR PIO
- Hastings Fire
- Health East Ambulance

- Inver Grove Heights Fire
- Lakeville Police
- Mendota Heights Police & Fire
- Minneapolis Fire Assistant Chief (Eval)
- Minnesota PCA
- Minnesota State Duty Officer
- Minnesota Air Guard, 133rd Airlift Wing-Lt.
 Col. Deputy Cmdr. (Eval)
- Minnesota InfraGard-P2Cat-Deputy Director (Eval)
- Rosemount Police & Fire
- St Louis Park Fire (Eval)
- St Paul Fire Chemical Assessment Team
- St Paul Fire Assistant Chief (EDT)
- Saint Paul Emergency Mgt.
- South Metro Fire
- Twin Cities Red Cross (Eval)
- USCG Observer
- Washington County Emergency Mgt.
- West Metro Fire (Safety Officer)
- Winona County Sheriff's Officer (Observer)
- 55th Civil Support Team

7:30 am Check-in of exercise participants begins at north contractor lot

7:45 am Volunteer actors are deployed to the various training sites and briefed by their controllers

8:00 am
Rolf Peterson provide an exercise and safety briefing to participants in north contractor lot.

8:15 am Participants move to their staging areas.

8:30 am Exercise began

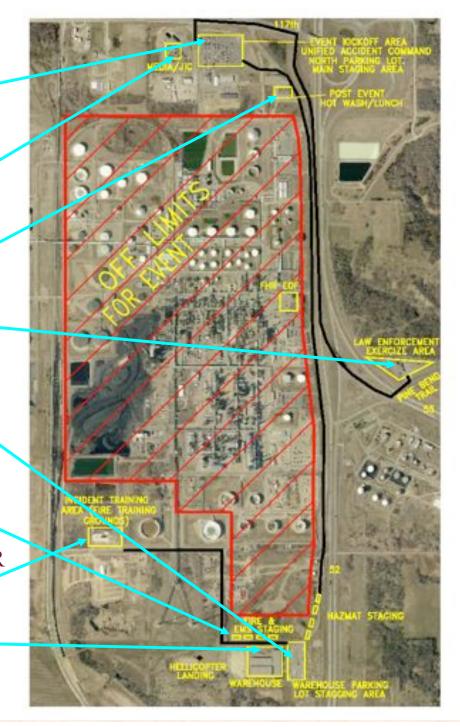
12:00pm Hotwash/Lunch

1;00pm Exercise

concluded



- Overall Unified Command of all incidents was set up in the North Contractor Lot. IC was the Rosemount Fire Assistant Chief.
- FHR set up a media center in the NAB Lobby Conference Room.
- Post Incident Critique/Hot Wash and Lunch was at the FHR Fire Station 2.
- Law Enforcement scenarios were conducted at their training center on Pine Bend Trail.
- Haz Mat monitoring and mitigation was conducted in the SWS parking area.
- Emergency Medical Services (Ambulances) staged on the north side of the SWS interior lot.
- Fire incidents was conducted at the FHR Fire Training Grounds.
- Medical Helicopter in the north interior SWS parking lot.



Fire/Rescue Operation

Strengths:

- Realistic props
 - Live burns
 - Water Flow
- Significant participation

- Interoperability communications.
- Players could have been given a more detailed briefing.
- FHR Fire and neighboring departments need to interact more frequently.
- Refinery Orientation.





EMS

Strengths:

- Good participation from area services.
- Able to allocate resources between events

- Communications
- Refinery Orientation





Training

- Integrated live training scenarios into the exercise.
- Were able to rotate some of the visiting fire departments through hands-on live fire evolutions.





Helicopter – North Air Care

Strengths:

- Designated Landing Zones pre-established at FHR.
- FHR ER leadership has trained with North Air Care

Areas of Improvement:

Communications





Haz Mat Operation

Strengths:

- Well organized SOT.
- Utilized ICS
- Able to exercise air monitoring equipment and protocols.

- Command area too small for IC personnel.
- Interoperability of equipment.
- Refinery orientation.







Law Enforcement

Strengths:

- Well Organized
- Players understood their roles good briefing by controller.
- Incorporated law enforcement into Unified IC Structure with Fire, EMS and Haz Mat.

- Some delays in transporting victims.
- Communications coordination with DCC and Unified IC.







Media - JIC



Strengths:

- Established a JIC w/Rosemount IGH, Dakota C0. & PCA.
- All PIO participants were able to actively participate

- Scenario required a more substantial and focused media briefing than what was simulated.
- Press conf. should have occurred earlier with ground rules established
- Introductions should have been more descriptive

 include credentials
- More thought given to order of speakers
- Chronological description of events.







FHR Emergency Operations Facility (EOF)

Strengths:

- Area well organized
- EOF IC established
- Assignments clearly designated
- Regular briefings
- Good documentation

- Better understanding of mutual aid and beyond fence-line decisions
- Need representation from FHR Operations in JIC press briefing
- Leverage local responders for off-site issues and concerns

Recommendations

- Smaller and more focused disciplinespecific exercises should be conducted.
- Focus on establishing strong, Unified Command Structure early in exercise.
- Continued emphasis on Communication